Multi-Factor Authentication Instructions
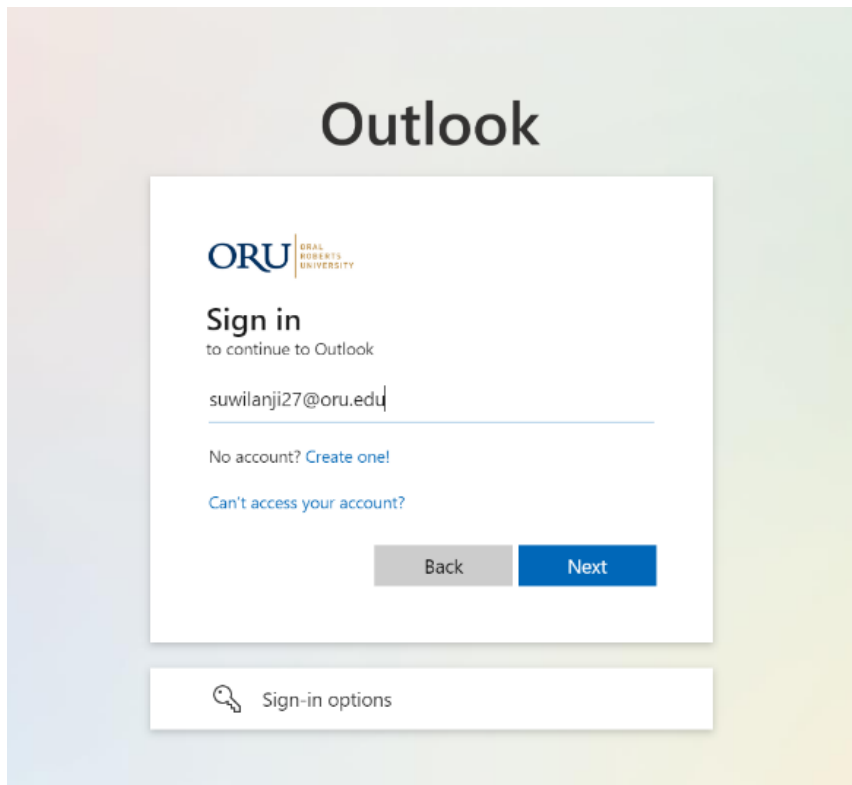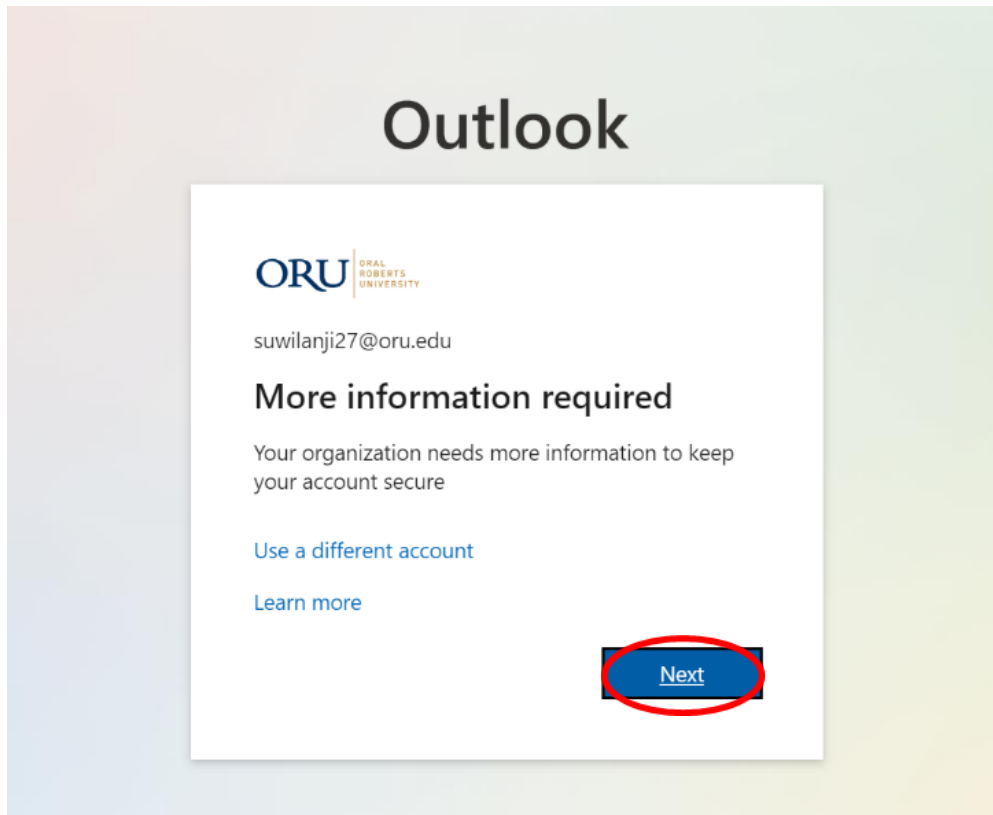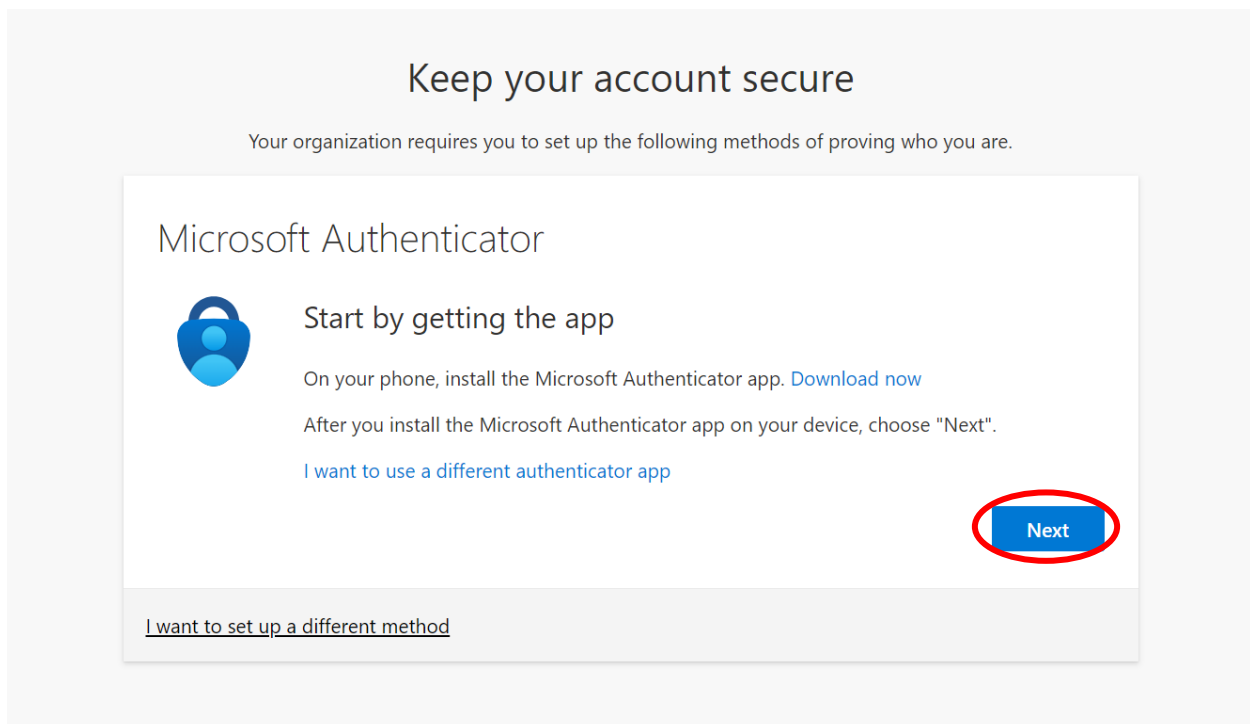
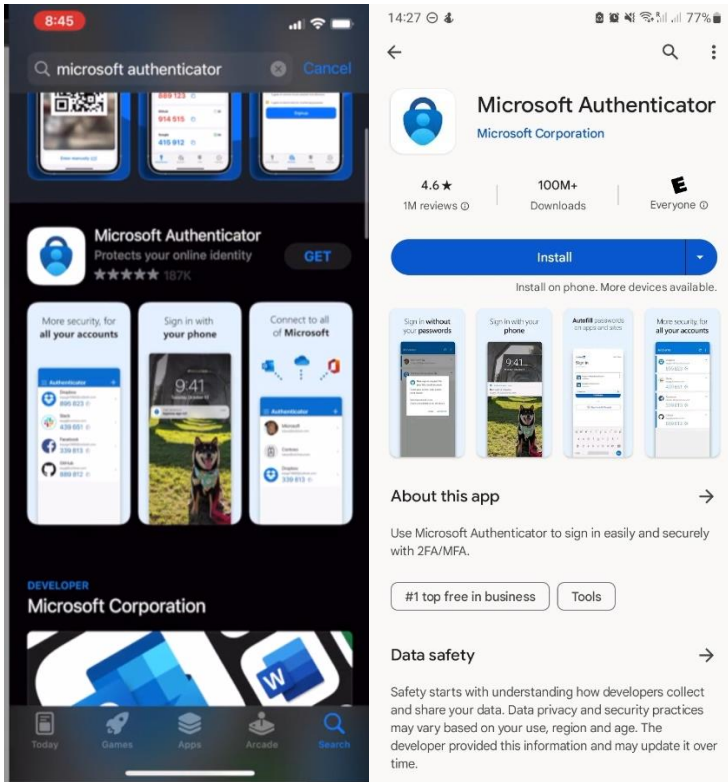1. Go to mail.oru.edu and enter your email and password.

2. When you get to the screen that says, "Your Organization Requires More Information," select next.
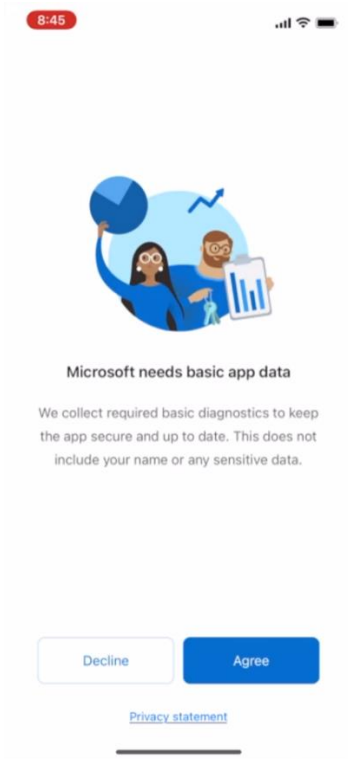

3. You will be prompted to download the Microsoft authenticator app on your phone. Then, select next on your desktop.

4. Once you are in the App Store or Play Store, find the Microsoft authenticator app and select get on iOS or download on Android.

5. Once the app download is complete, open the app and then select agree to the prompt.

6. Next, we will navigate back to the desktop and select the next button and a QR code will appear.

7. On your phone, add your ORU account to Microsoft Authenticator by clicking "Add work or school account."

8. Select "Scan a QR Code" and then scan the QR code on your desktop. This will connect the Microsoft Authenticator app with your account. After you scan the QR code, choose "Next".

9. Please allow notifications from Microsoft Authenticator.

10. You will then be prompted to try out the process. This will send you a notification to your device asking if you are trying to sign in. Enter the number shown on your desktop into your phone.
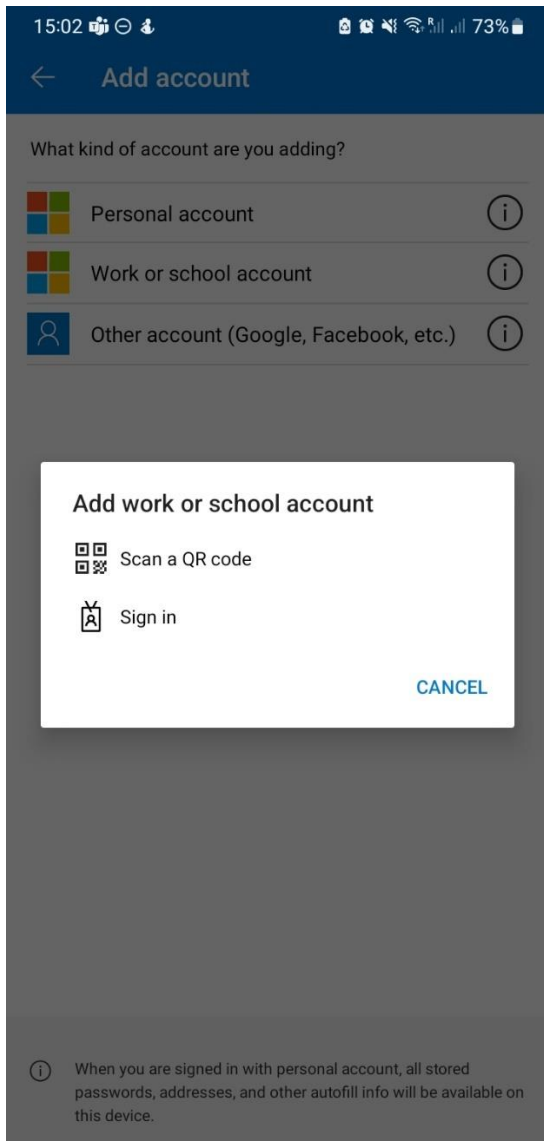
Keep your account secure

Your organization requires you to set up the following methods of proving who you are.
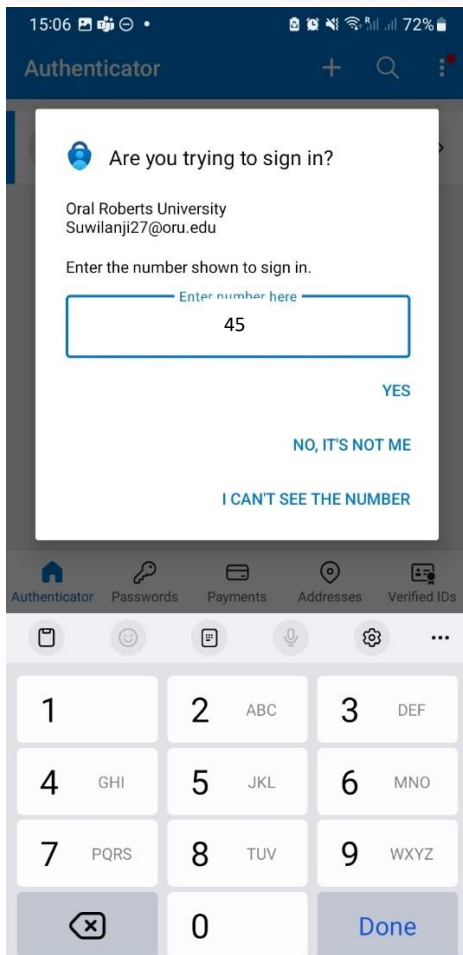
Microsoft Authenticator

Let's try it out

Approve the notification we're sending to your app by entering the number shown below.

45

Back   Next

I want to set up a different method

15:06

Authenticator   +   Q   ⋮

Are you trying to sign in?

Oral Roberts University
Suwilanji27@oru.edu

Enter the number shown to sign in.

┌─── Enter number here ───┐
│   45   │
└──────────────────────────┘

YES

NO, IT'S NOT ME

I CAN'T SEE THE NUMBER

Authenticator   Passwords   Payments   Addresses   Verified IDs

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
⌫	0	Done

11. Select next, then done on the computer and you will be taken to your mailbox.